

True or False?

- State Public Service Commissions Establish utility rates.
- Utility companies automatically bill customers at the lowest rate to which they are entitled.
- You can't recover money overpaid on utility bills in past years.

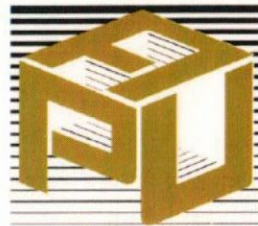
IF YOU CHECKED "TRUE" to any of these statements, you could be throwing money away each month when you pay your utility bills.

The truth of the matter is that overbilling is widespread. The vast majority of utility customers pay their utility bills largely by guesswork, and are probably paying considerably more than they should.

With the advent of new rates, optional rates, special class rates, surcharges, taxes, deregulation, etc., the utilities are quick to point out that they are serving thousands of customers and it is impossible for them to police your bills for you. Therefore, your utility bills contain mistakes.....

Are You Being Overcharged On Your Bills For:

- WATER
- SEWAGE
- TRASH
- GAS
- ELECTRIC
- TELEPHONE



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GET YOUR CASH BACK...



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PROPOSAL
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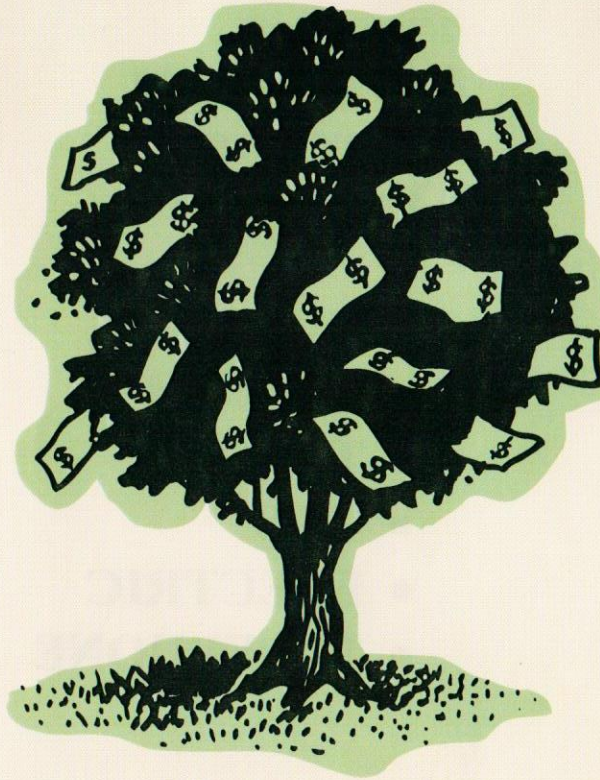
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9 Out Of 10 Clients Are Throwing Money Away On Their Phone And Utility Bills

That is why *PACIFIC UTILITY AUDIT, INC.* can operate on a contingency basis. We are that sure that we will find errors on your utility bills that will result in substantial refunds and future utility expense savings.

Despite these mistakes, utility companies take the position that it is the customer's responsibility to become aware of less expensive rates and reductions and apply for them, or to discover utility billing mistakes and correct them.

Since 1989, we have seen the number of utility billing errors **INCREASE!** Chances are we can make money for you.... and you only have to call us for a **FREE** utility audit proposal package to find out!



Here's How We Work to Recover Your Money:

1. You give us your utility bills for the past twelve months, if available.
2. We analyze your utility bills for discrepancies and overcharges.
3. We conduct an on-site inspection of your property to discover additional utility mistakes.
4. If we find you are entitled to a refund or a reduction in utility rates, we work with the utility companies on your behalf to recover your money.
5. We share the money with you, since we work on a contingency basis.

Utility Companies Hate Us.....

But You Will Love Us...

WHY?



We work for You

We audit your utility bills to determine how you are being overcharged.



No Risk- It's Free

Our fee is a percentage of your utility savings or refunds. There is no charge without results.



Success Rate

9 out of every 10 clients we audit are paying too much for their utilities.